

PEYCIBEAU – GRANDE-MAISON

TERMS & CONDITIONS

2016/2017

BOOKING, DEPOSIT & PAYMENT

1. A deposit of 50% of the total rental cost is payable initially at the time of booking, with the balance payable two months prior to your arrival date. If these payment dates are not adhered to, then the booking deposit may be forfeited without prejudice to our legal right to claim the balance of the rental. After receipt of the deposit and upon signed acceptance of the Peycibeau Terms & Conditions, a booking confirmation / receipt will be issued as acceptance of your reservation.
2. If the booking is made within 60 days of the arrival date, the total rental cost is due at the time of booking.
3. Deposits & payments can be made by cheque or bank transfer in £s to our UK bank account, or in €s to our French bank account. Payments can also be made by PayPal. International bank transfers and international PayPal transfers both incur additional charges of 5.5% which must be paid by the guest at the time of the transfer. We do not accept credit cards.
4. At our discretion, we may be willing to negotiate a slightly reduced rental rate for bookings of 3 or more consecutive weeks. For bookings taken more than 12 months in advance of the arrival date we would be willing to discuss more flexible terms regarding the amounts and scheduling of the deposit payment.
5. We reserve the right to refuse any booking.

SECURITY DEPOSIT

6. The following security deposit for any damage, loss or breakages will be required in the form of cash on arrival. This will be repaid (in cash) upon departure, less any amounts deducted to cover the cost of any damage, loss or breakages.
Grande-Maison: 550.00€ security deposit
7. An additional security deposit of 500€ will be required from guests who wish to use of the snooker table. The snooker table is to be used by responsible adults and fully supervised adolescents only.
8. Guests must report any major breakages, loss, or damage to us without delay so that these may be rectified as soon as possible and without any inconvenience to following guests.
9. Should the cost of any repair or replacement be in excess of the security deposit held, then the guest will be liable for the full cost incurred, and also for any consequential losses, relating to the breakage, loss or damage to the property or the contents therein.

CANCELLATION

10. Cancellations must be made in writing.
11. Because of the nature of the property, bookings are usually made well in advance (often between 12 and 18 months in advance), therefore the following refund policy will be applied in the event of guests cancelling a booking:
 - If a new rental is secured for the cancelled period at the same rate, then a full refund of the original guest's payments will be made.
 - If a new rental is secured for the cancelled period at a reduced rate, then a refund of the original guest's payments will be made, minus the reduced amount.
 - If no new rental is secured for the cancelled period, then no refund of the original guest's payments will be made.
12. In the event of unforeseen circumstances beyond our control, we do reserve the right to cancel your booking at any time up to the rental commencement date, with a full refund of all deposits and payments made. Our liability will be limited to those relating specifically to the renting of this accommodation only and we accept no liability whatsoever for any additional costs / losses incurred.

INSURANCE

13. Guests are strongly advised to take out a comprehensive travel insurance policy to include cancellation cover, cover for loss or damage to their personal belongings whilst staying at the property, and personal liability and accidental damage insurance for all members of their party to cover the cost of accidental or negligent damage to the property over and above any amount that would be covered by the security deposit.

DESCRIPTION

14. The details of the property, by way of descriptions & photographs, are as accurate as possible and have not been enhanced in any way. If guests have further enquiries about the details of the accommodation, these will also be answered truthfully. However should you arrive at the property and for some personal reason dislike or disapprove of it and decide not to stay, then the whole of your rental payment will be forfeited, owing to the fact that this period could have been otherwise renting out successfully. If guests have any reasonable complaints about the property, these should be voiced as soon as possible after arrival so that they can be rectified immediately.

NUMBER OF GUESTS - THIS NUMBER MUST NOT BE EXCEEDED

15. The maximum number of persons to be accommodated in the Grande-Maison, including sofa-beds for (4) children and one cot, is 15.

16. Young children are welcome but we reserve the right to increase the breakages/damage deposit

17. Children are the total responsibility of their parents/guardians and must be supervised at all times.

LIABILITY

18. Please take full care and responsibility for yourselves and your party. We cannot accept any liability whatsoever for any injury, loss or damage, howsoever arising, to any member of your party, nor for any damage, loss or consequential loss to your personal belongings due to theft.

19. In order to protect the contents of the property, and in accordance with our insurance policy, it is essential that all external doors are fully locked at night. Similarly when you are absent from the property all windows must be closed securely and all external doors must be fully locked.

ELECTRICITY & GAS

20. The cost of gas, and BBQ gas, is included in the rental price.

21. A reasonable amount of electricity consumption (say 100.00€ per week) is included in the rental price. But any electricity used over and above this amount will be additionally charged for at the EDF market rate. Reluctantly, we have had to introduce this condition because of some guests' lack of regard for electricity usage, particularly in leaving air-conditioning units on all day long with bedroom shutters, windows and curtains wide open in the heat of the summer months!

ARRIVAL & DEPARTURE

22. Guests have no rights whatsoever in respect of the property except to occupy it as holiday accommodation for the rental period that has been booked and paid for.

23. The property will be available to guests from 16h00 on the day of arrival.

24. We would ask you to please contact us a few days prior to your holiday to advise us of your estimated time of arrival at the property.

25. A mobile phone number (in use during your time of travel) is essential, in case of the necessity to contact guests in the event of an emergency.

26. The property must be vacated by 10h00 on the day of departure and left in a reasonably clean and tidy state.

27. Any furniture items which have been moved during your stay must be returned to their original places before leaving.

SWIMMING POOL

28. The swimming pool has an alarm installed as required by law, but please take immense care in and around the swimming pool. Children are the total responsibility of their parents/guardians.

29. No glassware or glass bottles may be taken around the immediate swimming pool area. Plastic 'glasses' are provided for use around the pool.

30. If any improper behavior is used around the swimming pool, which in our opinion could cause injury to oneself or be a danger to others, then we reserve the right to prohibit that person or party from further using the pool.

31. The pool cannot be used when pool cleaning is in process, as this could pose a serious danger.

TOWELS & BEDDING

- 32.** One bath towel, one hand towel, and one swimming pool towel are provided for each guest.
- 33.** One set of bedding is provided for each bed. An additional set of bedding is provided for each sofa-bed, and one set of bedding is provided for the cot.
- 34.** For guests staying for more than one week, a weekly mid-stay clean and full change of bed linen and towels will be provided and this is included in the rental cost.
- 35.** Please note that only one set of bedding per bed and one set of towels per person can be left in the house at any changeover or mid-stay clean. If you have different guests arriving in between mid-stay cleans, then you will have to either provide your own bedding and towels for these guests or launder the existing bedding and towels for them.

MISCELLANEOUS

- 36.** Dogs or pets of any kind are strictly not allowed. If you arrive at the property with a pet, you will not be allowed access.
- 37.** Smoking is strictly not allowed inside the property. When smoking outside, please ensure that cigarette ends are disposed of properly and responsibly and not left in the garden or put anywhere where they could pose a fire hazard.
- 38.** The BBQs and bread oven must be used responsibly and cleaned thoroughly after each use.
- 39.** We, or our representative, must be allowed reasonable access to the property and grounds in order to carry out routine maintenance. Usually this can be arranged at a mutually convenient time of the day so as to cause as little disturbance to guests as possible.

As proof that you have read and understood the above Terms & Conditions, please sign and return a copy to us by email or by post. Thank you.

Signature

Name (please print)

Date